



United Community Bank, Downtown Milford Office Remodeling Project and New Drive-Up Complete



UNITED COMMUNITY BANK

Mark C. Fisher, President/CEO of United Community Bank recently announced the completion of the remodeling project at the Downtown Milford Office. In addition to the remodeling project, new drive-up services are now available on the east side of the downtown bank building.

“The footprint of the bank did not change, but the space was rearranged and updated to better serve customers' needs,” said Fisher. When customers enter the bank they experience a more uniform, light-filled, open space with warm inviting colors and new décor. The teller line was redesigned to improve efficiency,

including a sit-down counter for customer service. The loan secretary counter is now visible when you enter the bank and provides teller services also.

“Given trends in customer preference, it made sense for us to be thinking about a higher value-added model for staffing while keeping up with customers' needs. By adding the drive-up to the Downtown Office, we accomplished balancing the needs of our customers and employees,” said Fisher.

“The initiative and the extent to which the bank was remodeled also fits perfectly with what we are trying to accomplish as we continue building a

strong, vibrant downtown community. It is an investment in the community of Milford, our customers and our staff — one we are very proud of,” concluded Fisher.

The Downtown Milford Office is a full-service bank providing business and personal banking services. It is also home to operations, compliance and marketing for all five United Community Bank locations. Nineteen of the 38 bank staff members are located at the Downtown Milford location. With locations in Milford, Okoboji, Hartley, Ocheyedan and Lake Park, United Community Bank is now in excess of \$193 million in assets.

Join us as we celebrate our newly remodeled Downtown Milford location during our Holiday Open House, Friday, December 5 | 9AM-5PM

Join us at all UCB locations for our Holiday Open House.

Milford • Okoboji • Hartley • Ocheyedan • Lake Park

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